THE STATEWIDE SINGLE AUDIT

Our office performs the Statewide Single Audit in accordance with audit requirements placed upon the state as a condition of expending federal financial assistance. The federal Office of Management and Budget provides guidelines for selecting which programs to audit and the audit procedures to perform. The federal government uses the Single Audit Report to monitor how well the state administers the federal financial assistance and to follow up on prior audit findings. Link to full report.

ABOUT THIS SUMMARY

This summary of the Statewide Single Audit highlights information included in Section III of the Schedule of Findings and Questioned Costs. It contains recommendations that state agencies need to address to ensure the proper administration and maintenance of federal funds.

SUMMARY of FINDINGS

- **76** TOTAL FINDINGS
- **29** FEDERAL PROGRAMS
- **19** STATE AGENCIES

OF THESE FINDINGS...

- **37** ARE NEW FINDINGS
- **39** ARE REPEAT FINDINGS

FEDERAL EXPENDITURES

<table>
<thead>
<tr>
<th>Program Cluster/Program</th>
<th>FY 2020</th>
<th>FY 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid Cluster</td>
<td>$5.9 billion</td>
<td></td>
</tr>
<tr>
<td>Unemployment Insurance</td>
<td>$5.4 billion</td>
<td></td>
</tr>
<tr>
<td>Supplemental Nutrition Assistance Program Cluster</td>
<td>$1 billion</td>
<td></td>
</tr>
<tr>
<td>COVID-19 Relief Fund</td>
<td>$992 million</td>
<td></td>
</tr>
<tr>
<td>Highway Planning &amp; Construction Cluster</td>
<td>$524 million</td>
<td></td>
</tr>
<tr>
<td>Student Financial Assistance Programs</td>
<td>$462 million</td>
<td></td>
</tr>
<tr>
<td>Coronavirus State &amp; Local Fiscal Recovery*</td>
<td>$448 million</td>
<td></td>
</tr>
<tr>
<td>Federal Transit Cluster</td>
<td>$414 million</td>
<td></td>
</tr>
<tr>
<td>Presidential Declared Disaster Assistance</td>
<td>$367 million</td>
<td></td>
</tr>
<tr>
<td>COVID-19 Education Stabilization Fund</td>
<td>$269 million</td>
<td></td>
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</tbody>
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* The $448 million in Coronavirus State and Local Fiscal Recovery Funds expenditures were distributions to local governments that the federal government did not require to be reported on the Schedule of Expenditures of Federal Awards (SEFA).
In April 2020, the federal government allocated $1.382 billion in Coronavirus Relief Funds (CRF) to the State of Connecticut. The Office of Policy and Management (OPM) is the primary state agency responsible for overseeing the funds and reporting to the federal government. OPM allocated funds to other state agencies to assist with specific areas of need. Findings 2021-400 through 2021-409 in our full report pertain to the Coronavirus Relief Funds.

**NOTEWORTHY FINDINGS**

Below are some noteworthy findings from the Statewide Single Audit Report for the fiscal year ended June 30, 2021

**AGENCY**

**Office of Policy and Management**

Finding Number: 2021-400  
Program Name: COVID-19 Coronavirus Relief Fund  
Federal Award Agency: U.S. Dept. of the Treasury

[QUESTIONED COSTS $892,887]

Finding Number: 2021-403  
Program Name: COVID-19 Coronavirus Relief Fund  
Federal Award Agency: U.S. Dept. of the Treasury

[QUESTIONED COSTS $83,785]

Finding Number: 2021-404  
Program Name: COVID-19 Coronavirus Relief Fund  
Federal Award Agency: U.S. Dept. of the Treasury

We could not determine questioned costs because DPH did not have access to the long-term care facility residents’ medical insurance information.

**SUMMARY**

**Lack of Subrecipient Monitoring**

OPM provided Coronavirus Relief Funds to subrecipients (e.g., municipalities, councils of governments, and nursing homes) for costs associated with the COVID-19 pandemic. As subrecipients used federal funds to carry out programs authorized in statute for a public purpose, rather than providing goods or services for the benefit of the pass-through entity. As the pass-through entity, OPM was responsible for monitoring the activities of its subrecipients. Our review disclosed that OPM does not have written subrecipient monitoring policies and procedures and did not perform risk assessments on subrecipients to determine their necessary monitoring level. In addition, OPM did not notify subrecipients that single audits are required and did not conduct the required review of subrecipient single audit reports.

Due to allegations that the City of West Haven misused CRF, OPM engaged a public accounting firm to review the allegations. The audit revealed that the city had $892,887 in unallowed CRF expenditures. OPM, as a pass-through entity, should strengthen internal controls to ensure compliance with federal regulations. Link to finding in full report.

**Temporary Emergency Lodging Program – Missing or Incomplete Forms**

The Department of Correction (DOC) administered the Temporary Emergency Lodging Program (TELP) in response to the pandemic. This program allowed employees affected or conflicted by COVID-19 to stay in hotels to prevent the spread of the virus to their family members. Our review of 35 hotel payments disclosed that employee TELP request forms were missing or incomplete for 18 payments. The lack of TELP forms resulted in $8,360 in questioned costs. In addition, DOC conducted a special investigation, which identified $116,225 in questioned costs, of which $75,425 was not recouped by the department. DOC should strengthen internal controls over TELP to ensure that it properly expends and adequately supports Coronavirus Relief Funds in accordance with federal guidelines. Link to finding in full report.

**Overpayment to Contractors**

The Department of Public Health (DPH) contracted with ten hospitals, lab facilities, and local community centers to provide COVID-19 testing for all Connecticut long-term care facility residents and staff. The contract required the contractors to bill third-party insurance plans for collected specimens and lab testing for covered residents and to remit all amounts collected to the department. Six of the contractors did not remit any third-party insurance recoveries to DPH which likely resulted in Coronavirus Relief Fund overpayments to the contractors. DPH should strengthen its internal controls to adequately verify contractor invoices related to long-term care facility COVID-19 testing and develop procedures to ensure that contractors remit insurance recoveries according to the contract and federal regulations. Link to finding in full report.
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<tr>
<th>AGENCY</th>
<th>SUMMARY</th>
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| **Office of Policy and Management** | **Small Business Grant Program – Excess Payments**  
The Department of Economic and Community Development (DECD) administered the Small Business Grant Program with a contracted vendor to assist small businesses and nonprofits impacted by the economic downturn caused by the pandemic. Our review disclosed that the department’s contracted vendor paid an additional $275,000 to 53 program participants who already received their allotted funds. DECD should recover excess amounts paid under the program. [Link to finding in full report](#). |

| Program Name: COVID-19 Coronavirus Relief Funds | **Improper Medicaid Payments for Non-Qualified Aliens**  
The Department of Social Services (DSS) made improper payments for non-emergency medical services provided to non-qualified aliens under the Medicaid program. Our review disclosed that the department received $32,019 in federal reimbursement for these unallowed expenditures. DSS should establish procedures to ensure that it does not claim payments for non-emergency medical services provided to non-qualified aliens for federal reimbursement under the Medicaid program. In addition, the department should strengthen internal controls to ensure that only eligible clients receive Medicaid services according to federal laws and regulations and return federal reimbursements for claimed unallowed expenditures. We reported this as a finding in the 12 prior audits. [Link to finding in full report](#). |

| Federal Award Agency: U.S. Dept. of the Treasury | **Untimely Medical Provider Payment Suspensions**  
DSS is required to suspend all Medicaid payments to a provider after the department determines there is a credible allegation of fraud with a pending investigation. Upon such determination, DSS must submit a formal written referral to DSS’ Medicaid Fraud Control Unit, the Office of the Attorney General, and the Office of Inspector General, and initiate a payment suspension, unless any of these agencies provide good cause for delaying the suspension. Our review of DSS suspended payments for 21 fraud referrals disclosed that DSS did not promptly suspend six providers during investigations and did not document a good cause exception to prevent their suspensions. DSS should promptly process medical provider suspensions in accordance with federal regulations. We reported this as a finding in the three prior audits. [Link to finding in full report](#). |

| **Department of Social Services** | **Inadequate Management of Automated Data Processing Risks**  
The Medicaid Management Information System (MMIS) processes claims for providers of client medical care and services. DSS contracted with a service organization for support and operations of the system. DSS controls did not provide adequate assurance that the department effectively managed its automated data processing risks. The contractor did not provide DSS with its full internal risk assessment report of the system and DSS did not require the contractor to provide a Service Organizations Controls (SOC) Report that assesses the contractor’s controls. MMIS processed approximately $9 billion in Medicaid, Money Follows the Person, and Children’s Health Insurance Program benefits during the fiscal year. DSS should ensure that service organizations responsible for maintaining significant financial applications and processes, obtain an appropriate SOC Report. In addition, management should review the service auditor’s opinion to determine the effectiveness of the contractor’s controls and assess whether complementary user control considerations are in place and operating effectively. We reported this as a finding in the four prior audits. [Link to finding in full report](#). |

| Finding Number: 2021-408 | **QUESTIONED COSTS** | $275,000 |
| Program Name: COVID-19 Coronavirus Relief Funds | **QUESTIONED COSTS** | $132,019 |

| **Department of Social Services** | **Finding Number: 2021-010** | [Medical providers accused of committing Medicaid fraud received payments during pending investigations.](#) |
| Program Names: State Medicaid Fraud Control Units, Medical Assistance Program (Medicaid, Title XIX) | **Finding Number: 2021-012** | [DSS may not be aware of changes in the contractor’s controls that could cause the contractor to process transactions incorrectly and affect the amounts claimed for federal reimbursement. DSS may not be adequately assessing the design and operating effectiveness of its and the contractor’s information technology general and complementary user control considerations.](#) |
| Federal Award Agency: U.S. Dept. of Health and Human Services | **Finding Number: 2021-001** | [DSS should ensure that service organizations responsible for maintaining significant financial applications and processes, obtain an appropriate SOC Report. In addition, management should review the service auditor’s opinion to determine the effectiveness of the contractor’s controls and assess whether complementary user control considerations are in place and operating effectively. We reported this as a finding in the four prior audits. [Link to finding in full report](#).] |
| Program Name: Medical Assistance Program (Medicaid, Title XIX) | **Finding Number: 2021-010** | [Medical providers accused of committing Medicaid fraud received payments during pending investigations.](#) |
| Federal Award Agency: U.S. Dept. of Health and Human Services | **Finding Number: 2021-012** | [DSS may not be aware of changes in the contractor’s controls that could cause the contractor to process transactions incorrectly and affect the amounts claimed for federal reimbursement. DSS may not be adequately assessing the design and operating effectiveness of its and the contractor’s information technology general and complementary user control considerations.](#) |

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| Program Names: Medical Assistance Program (Medicaid, Title XIX), Money Follows the Person Rebalancing Demonstration (MFP), Children’s Health Insurance Program (CHIP) | **Finding Number: 2021-001** | [DSS should ensure that service organizations responsible for maintaining significant financial applications and processes, obtain an appropriate SOC Report. In addition, management should review the service auditor’s opinion to determine the effectiveness of the contractor’s controls and assess whether complementary user control considerations are in place and operating effectively. We reported this as a finding in the four prior audits. [Link to finding in full report](#).] |
| Federal Award Agency: U.S. Dept. of Health and Human Services | **Finding Number: 2021-010** | [Medical providers accused of committing Medicaid fraud received payments during pending investigations.](#) |
Key Finding Summary

Department of Social Services

Finding Number: 2021-016
Program Names: Medical Assistance Program (Medicaid, Title XIX), Supplemental Nutrition Assistance Program (SNAP)
Federal Award Agencies: U.S. Dept of Health and Human Services, U.S. Dept of Agriculture

Lack of Controls Over Wage and Date of Death Matches
DSS did not sufficiently review Income and Eligibility Verification System (IEVS) alerts related to client wages and date of death for the Medicaid program and the Supplemental Nutrition Assistance Program (SNAP). The IEVS matches Department of Labor wage information, Social Security Administration wage and date of death files, and Internal Revenue Services unearned income files. Our review of 15 date of death alerts disclosed that DSS did not record the date of death for three client cases, did not close two client cases, and did not recoup $6,993 in overpayments for eight client cases. Furthermore, for five SNAP clients, unauthorized individuals used $4,228 in the deceased client’s benefits after the client’s date of death. DSS should provide the necessary resources and institute procedures to ensure that it uses all information from eligibility and income matches to ensure that it correctly issues benefits to, or on behalf of, eligible clients. DSS should return federal reimbursements it received for unallowed expenditures. We reported this as a finding in the 25 prior audits. Link to finding in full report.

QUESTIONED COSTS $6,018

Questioned costs were computed by applying the applicable federal financial participation rate to benefit payments associated with ineligible clients.

Department of Children and Families

Finding Number: 2021-250
Program Name: Foster Care – Title IV-E
Federal Award Agency: U.S. Dept. of Health and Human Services

Unallowed Foster Care Maintenance Payments
The Department of Children and Families (DCF) claimed $1.6 million for unallowed expenditures under the Title IV-E Foster Care program. DCF should strengthen internal controls to ensure that it determines the allowable portion of rates and should only claim allowable costs for federal reimbursement. DCF should also return federal reimbursement for prohibited expenditures it claimed under the Foster Care program. We reported this as a finding in the prior audit. Link to finding in full report.

QUESTIONED COSTS $1,627,107

Department of Housing

Finding Number: 2021-730
Program Names: Section 8 Housing Choice Vouchers, Mainstream Vouchers
Federal Award Agency: U.S. Dept. of Housing and Urban Development

Inadequate Section 8 Housing Quality Standards Enforcement
Our review of follow-up inspections of Section 8 rental properties that failed their initial housing quality standards inspection disclosed that the Department of Housing (DOH) and its contracted vendor did not always reinspect the unit within the required period to verify that the owners completed needed repairs and did not receive documentation verifying the owners fixed life-threatening defects. In addition, DOH and its vendor did not promptly send letters to owners informing them of the repairs needed and did not properly suspend housing assistance payments. DOH should strengthen internal controls to ensure that it promptly reinspects for housing quality standards and suspends housing assistance payments as necessary for owners that do not correct identified defects within the required period. We reported this as a finding in the five prior audits. Link to finding in full report.

The errors resulted in overpayments to property owners for dwelling units that failed to meet the housing quality standards. Furthermore, by not promptly reinspecting the units, DOH cannot ensure that they are decent, safe, and sanitary.